



Welcome to **NEURA Robotics**, the innovator of the robotics world. Our goal is to equip collaborative robots with groundbreaking cognitive capabilities to enable safe and intuitive collaboration with humans. Under the leadership of founder David Reger, we have spent the first years of **NEURA Robotics** laying the foundations for humans and robots to work hand in hand.

**"We serve humanity"** is not just a motto, but our mission. Become part of our ambitious, international company and shape the future of robotics with us.

Welcome to **NEURA Robotics** - where innovation meets team spirit.

## Your mission & challenges

NeuraGym is our physical AI training center, where we collaborate with partners to gather extensive data and teach robots at scale. It serves as the infrastructure where applications are developed for all our robots – from our cognitive robot arm MAiRA to our humanoid 4NE-1 and our service robot MiPA. As NeuraGym Site Manager you own the service end to end: you lead the on-site team and coordinate HQ support, steer the customer schedule and key metrics, and keep the facility running safely and efficiently. You'll also work with the core product team to turn lessons learned into actions for all NeuraGym sites.

- Own overall service quality and business success for the Gym—customer satisfaction, utilization, revenue targets and KPI dashboards.
- Act as primary operational contact for customers once a project is signed; join planning calls, set expectations and resolve day-to-day issues.
- Lead and coordinate the full support ecosystem: on-site staff (AI Trainer, Robotics Trainer, Logistics/Craftsman) as well as nearby HQ teams (IT Support, Cloud Service Support, Robotics Service) to ensure smooth operations.

- Plan and maintain the NeuraGym cell usage schedule, accommodating Neura partners as well as internal R&D teams.
- Collect customer feedback and performance data; work with the core NeuraGym and product teams to refine processes, offerings and SLAs.
- Manage the site budget and procurement for consumables, spare parts and minor capital items.
- Coordinate facility services and vendors (power, HVAC, cleaning, security) and ensure basic safety & compliance standards are met.
- Oversee asset and inventory accuracy—including back-of-house storage for customer fixtures—delegating day-to-day tracking to the Robotics Trainer and Logistics staff.
- Interface with central IT to keep network, servers and cloud links operational; trigger escalations when issues impact customers.

## What we can look forward to

- Degree in Engineering, Applied Sciences, Operations Management or a related field.
- 5+ years running day-to-day operations or test labs in high-tech domains (e.g. robotics, autonomous vehicles, advanced manufacturing)—other comparable fields welcome.
- Proven line-leadership of multi-disciplinary teams and direct interface with external customers.
- Skilled at developing and refining processes in ambiguous environments, turning emerging needs into repeatable playbooks.
- Fluent in both the technical (AI, robotics, cloud) and business languages; quick to absorb new tools and concepts.
- Strong focus on business KPIs as well as operational excellence: utilization, revenue, customer satisfaction, continuous-improvement loops.
- Competent in managing site-level operating budgets.
- Familiar with basic lab/facility safety and compliance requirements.
- Working knowledge of cloud / IT support processes and ticketing workflows is a plus.
- Excellent written and verbal communication; fluent in English and German.
- Hands-on, problem-solving mindset; able to keep multiple projects moving in a fast-changing environment.

## What you can look forward to

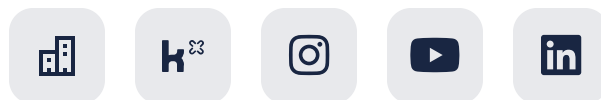
- Become part of an agile company, actively shape topics and benefit from flat hierarchies in a highly motivated team
- Enjoy an attractive salary, flexible working hours and 30 days of vacation
- The freedom to contribute your own ideas and drive them forward
- Celebrate successes together with company events
- Take advantage of our corporate benefits program
- And even more fun with great colleagues

**Apply**

**We are looking forward to meeting you and shaping the future of robotics together. Are you in?**

Couldn't find a suitable position? Please send us an unsolicited application.

We are always looking for passionate tech enthusiasts to help us revolutionize the world of robotics!



**NEURA**  
ROBOTICS