



Welcome to **NEURA Robotics**, the innovator of the robotics world. Our goal is to equip collaborative robots with groundbreaking cognitive capabilities to enable safe and intuitive collaboration with humans. Under the leadership of founder David Reger, we have spent the first years of **NEURA Robotics** laying the foundations for humans and robots to work hand in hand.

**"We serve humanity"** is not just a motto, but our mission. Become part of our ambitious, international company and shape the future of robotics with us.

Welcome to **NEURA Robotics** - where innovation meets team spirit.

## Your mission & challenges

We are looking for a technology-enthusiastic Service Engineer (Human) for high-priority field assignments. Someone who thinks differently from the crowd and will embrace innovative opportunities to fuel our growth and make NEURA Robotics the leading brand in robotics.

- Task forces of our partners for Tier 3 support and the corresponding implementation of maintenance, care of our development products
- Create, develop, and analyze diagnostic protocols and perform repairs
- Support in the commissioning of our development products
- Documentation of jobs and quality assurance of work performed
- Create a continuous Improvement culture by actively collecting feedback, testing strategies and improving robots and Relationship Flow for each Partner

- Provide coaching focused on our NEURAVERSE processes and systems to drive effectiveness and efficiency while promoting a customer-centric experience, coaching behaviors that lead to exceptional customer satisfaction
- Evaluate sales and technical skills and techniques to provide onsite training to our partners and coaching on specific behaviors to impact our growth, especially in Tier 1-2 support issues
- Comply with all NEURA Robotics security policies, ISO certifications and standards. Understand and comply with federal, state, and local regulations affecting robotics operations
- Represent NEURA Robotics at internal and external tradeshow and events - be our point of contact for field technical task force experiences

## What we can look forward to

- Successfully completed technical education with passionate knowledge and expertise in robotics, AI, automation, or related technologies
- Several years of professional experience in repair and maintenance, diagnostics of electrical and electronic components, and hardware maintenance
- Adaptability and flexibility to meet the needs of diverse partners and training environments
- Proficiency in MS Office
- Excellent communication and interpersonal skills, with the ability to effectively engage and motivate people in both German and English
- Independent and structured work style
- The drive and ability to learn new things (e.g. technology, methodology, didactics, and social skills) on your own and to develop things from scratch in a rapidly changing environment

## What you can look forward to

- Become part of an agile company, actively shape topics and benefit from flat hierarchies in a highly motivated team
- Enjoy an attractive salary, flexible working hours and 30 days of vacation
- The freedom to contribute your own ideas and drive them forward
- Celebrate successes together with company events
- Take advantage of our corporate benefits program
- And even more fun with great colleagues

[Apply](#)

**We are looking forward to meeting you and shaping the future of robotics together. Are you in?**

Couldn't find a suitable position? Please send us an unsolicited application.

We are always looking for passionate tech enthusiasts to help us revolutionize the world of robotics!

