



Welcome to **NEURA Robotics**, the innovator of the robotics world. Our goal is to equip collaborative robots with groundbreaking cognitive capabilities to enable safe and intuitive collaboration with humans. Under the leadership of founder David Reger, we have spent the first years of **NEURA Robotics** laying the foundations for humans and robots to work hand in hand.

"We serve humanity" is not just a motto, but our mission. Become part of our ambitious, international company and shape the future of robotics with us.

Welcome to **NEURA Robotics** - where innovation meets team spirit.

Launch and Shape a RoboGym

NeuraGym is our new AI-robotics training centre where partners teach robots at scale - from the MAiRA arm to the 4NE-1 humanoid.

As **Gym Operations Manager** you will pioneer this service: work hand-in-hand with the RoboGym Product team to design processes, KPIs and business models; lead the on-site AI and Robotics Trainers; own day-to-day customer success; and turn everything you learn into the template that future RoboGyms will follow.

You'll combine strategic thinking with hands-on execution - building a high-impact operation while keeping the daily rhythm smooth for every customer team on the floor.

Your mission & challenges

- Launch and operate a RoboGym, proving the service and creating the playbook for future facilities
- Lead the on-site team (AI Trainer, Robotics Trainer, Logistics) and coordinate the wider support network - Cloud Support, Robotics Service, IT - to deliver a seamless customer experience
- Own the full customer operations journey - from feasibility check through day-to-day execution to a validated skill running on the robot and ready for roll-out at the customer's site
- Monitor utilisation, cost and customer feedback; propose layout, workflow or tooling changes that lift efficiency and business value
- Feed ground-level insights to the RoboGym Product team, shaping processes, KPIs and the evolving business model
- Manage the essentials - budget, assets, facility basics and IT uptime - so the team and customers can focus on teaching robots

What we can look forward to

Must have:

- Degree in Engineering, Applied Sciences, Operations Management or a related field
- 5 + years leading customer-facing tech operations OR managing large-scale product / programme roll-outs in domains such as robotics, advanced manufacturing, autonomous systems, or cloud services
- Proven leadership of multidisciplinary teams with direct responsibility for external-customer success
- Demonstrated ability to turn first-of-a-kind initiatives into clear processes, metrics and playbooks
- Comfortable switching between technical discussions (robotics, AI pipelines, cloud infra) and business topics (budgets, utilisation, customer value)
- Data-driven mindset: able to define and refine KPIs that balance efficiency, cost and customer impact
- Experience managing site-level budgets and coordinating vendors or external service providers

Nice to have:

- Exposure to cloud-based ML infrastructure or IT support workflows

- Excellent written and verbal communication; fluent in English and German
- Hands-on, problem-solving attitude; thrives on keeping multiple projects moving in a fast-changing environment

What you can look forward to

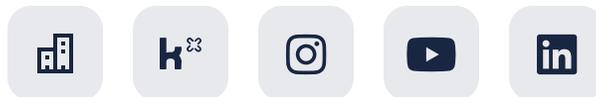
- Become part of an agile company, actively shape topics and benefit from flat hierarchies in a highly motivated team
- Enjoy an attractive salary, flexible working hours and 30 days of vacation The freedom to contribute your own ideas and drive them forward
- Celebrate successes together with company events
- Take advantage of our corporate benefits program And even more fun with great colleagues

Apply

We are looking forward to meeting you and shaping the future of robotics together. Are you in?

Couldn't find a suitable position? Please send us an unsolicited application.

We are always looking for passionate tech enthusiasts to help us revolutionize the world of robotics!



NEURA
ROBOTICS